

TERMS OF SERVICE

These Terms of Service (“Terms”) govern your access to and use of RAVYN (“RAVYN,” “we,” “us,” or “our”), a personalized biotech intelligence service. By accessing or using RAVYN, you agree to be bound by these Terms.

If you do not agree to these Terms, you may not use the service.

1. Nature of the Service

RAVYN is an informational service that aggregates, summarizes, and contextualizes publicly available information related to the biotechnology and life sciences industries.

RAVYN provides analysis, commentary, and contextual insight for general informational purposes only. The service is designed to help users stay informed about developments in their space; it does not provide authoritative or definitive information.

2. No Professional, Financial, or Investment Advice

RAVYN does not provide financial, investment, legal, regulatory, or business advice. Nothing provided through RAVYN - including summaries, commentary, contextual analysis, relevance scoring, or suggested implications - should be construed as:

- investment advice
- a recommendation to buy, sell, or hold any security
- legal or regulatory advice
- business or strategic advice
- solicitation, offer, or endorsement of any transaction

RAVYN is not a broker-dealer, investment adviser, registered analyst, fiduciary, or financial intermediary, and does not act on behalf of users in any financial or business capacity. You are solely responsible for your own decisions and actions. You should consult qualified professionals before making financial, legal, or business decisions.

3. No Fiduciary or Advisory Relationship

Your use of RAVYN does not create any fiduciary, advisory, client, or agency relationship between you and RAVYN.

RAVYN provides information only and does not assume any duty of care beyond providing access to the service as described.

4. Accuracy, Completeness, and Timeliness

RAVYN relies on publicly available sources and automated processes. While we aim to provide useful and relevant information:

- We do not guarantee accuracy, completeness, or timeliness
- Information may be incomplete, outdated, or incorrect
- Interpretations and other contextualized information may be subjective or speculative

All information should be independently verified before being relied upon.

5. User Responsibilities

By using RAVYN, you agree to:

- Use the service for lawful purposes only
- Not rely on RAVYN as a substitute for professional advice
- Not represent RAVYN's content as authoritative or guaranteed
- Not use the service in a manner that violates applicable laws or regulations

You are responsible for how you interpret and use information provided through RAVYN.

6. Payments and Billing

Access to RAVYN may require payment. All payments are processed securely by third-party payment processors, including Stripe, Inc.

RAVYN does not store or process payment card information. Please refer to Stripe's Terms and Privacy Policy for details regarding payment processing.
Unless otherwise stated, fees are non-refundable.

7. Intellectual Property

All content, software, and materials provided through RAVYN, including text, summaries, analysis, branding, and design, are owned by FLYTE Bio, LLC and are protected by applicable intellectual property laws.

You may not reproduce, redistribute, or resell any RAVYN content without prior written permission, except for internal use consistent with the service.

8. Limitation of Liability

To the fullest extent permitted by law, RAVYN shall not be liable for any direct, indirect, incidental, consequential, special, or punitive damages arising from or related to your use of the service, including but not limited to decisions made based on information provided through RAVYN.

Your sole remedy for dissatisfaction with the service is to discontinue use.

9. Privacy and Data Collection

RAVYN collects and stores information you provide during account setup and use of the service, including your name, email address, organization, role, areas of interest, keywords, and competitor lists ("Profile Information").

We use Profile Information solely to personalize and deliver the service to you. We do not sell, rent, or share your Profile Information with third parties for marketing purposes. We may use aggregated, anonymized data for internal analytics and service improvement. Such data will not identify you personally.

For users subject to GDPR, CCPA, or similar regulations, you may request access to, correction of, or deletion of your personal data by contacting us at jeff.martin@flyte.bio. We will respond to such requests within 30 days.

By using RAVYN, you consent to the collection and use of your information as described herein.

10. Confidentiality of User Information

We understand that Profile Information, including your strategic priorities, competitors, and business goals, may be sensitive. RAVYN treats all Profile Information as confidential and will not disclose it to third parties except as required by law or with your explicit consent. We implement reasonable administrative and technical safeguards to protect your information from unauthorized access or disclosure.

11. Subscription and Cancellation

RAVYN subscriptions are billed monthly unless otherwise specified. Your subscription will automatically renew at the end of each billing period unless you cancel prior to renewal. To cancel your subscription, contact jeff.martin@flyte.bio at least 7 days before your next billing date. Cancellation will take effect at the end of your current billing period; no refunds will be issued for partial periods.

We reserve the right to modify pricing with 30 days' notice. Continued use after a price change constitutes acceptance of the new pricing.

12. Third-Party Content and Sources

RAVYN aggregates and summarizes content from third-party sources, including news outlets, press releases, and public filings. All original content remains the intellectual property of its respective publishers.

RAVYN's summaries, analysis, and contextual insights are our own work product and do not represent the views of original content publishers. We are not responsible for the accuracy or availability of third-party sources. Links to external sites are provided for convenience; we do not endorse or control their content.

13. Indemnification

You agree to indemnify and hold harmless RAVYN and its affiliates from any claims, losses, damages, liabilities, or expenses arising from your use of the service or violation of these Terms.

14. Modifications to the Service or Terms

We may modify or discontinue the service, or update these Terms, at any time. Continued use of RAVYN after changes are posted constitutes acceptance of the updated Terms.

15. Termination

We reserve the right to suspend or terminate access to RAVYN at our discretion, including for violation of these Terms.

16. Governing Law

These Terms shall be governed by and construed in accordance with the laws of the State of Delaware, without regard to conflict of law principles.

17. Contact

For questions regarding these Terms, please contact:

FLYTE Bio, LLC
Jeffrey Martin, Founder
jeff.martin@flyte.bio

